

Clearline CLEARLINE HMO RETAIL BENEFIT PACKAGE		
	CLEAR VALUE 50,000	CLEAR ADVANTAGE 120,000
HEALTH PLAN / SERVICE DESCRIPTION	C – D Providers	B – D Providers
OUT-PATIENT SERVICES		
OUT-PATIENT LIMIT	UPTO N150,000	UPTO N250,000
OUT-PATIENT CARE, GENERAL		
AND SPECIALIST CONSULTATION		
Cardiologist		
Cardiothoracic Surgeon	\checkmark	
Dermatologist	\checkmark	
Endocrinologist	\checkmark	\checkmark
ENT Surgeon (Otorhinolaryngologist)	✓	✓
Family Physician	\checkmark	\checkmark
Gastroenterologist	\checkmark	
General Surgeon	✓	
Gynaecologist	✓	



\checkmark	\checkmark
\checkmark	\checkmark
✓ ✓	\checkmark
\checkmark	\checkmark
	\checkmark
\checkmark	\checkmark
\checkmark	\checkmark
\checkmark	\checkmark
2 🗸	\checkmark
\checkmark	\checkmark
✓ ✓	\checkmark
\checkmark	\checkmark
i	
\checkmark	\checkmark
✓ ✓	\checkmark
✓ ✓	\checkmark
✓ ✓	\checkmark
✓	\checkmark
	$ \begin{array}{c} $



Serum Albumin	\checkmark	\checkmark
Serum Alkaline Phosphate	\checkmark	\checkmark
Serum Bicarbonate	\checkmark	\checkmark
Serum Bilirubin (Total and	\checkmark	\checkmark
Direct)		
Serum Calcium	\checkmark	\checkmark



\checkmark	\checkmark
\checkmark	\checkmark
\checkmark	\checkmark
\checkmark	\checkmark
	✓ ✓ <td< td=""></td<>



Skin Scraping for Fungi	\checkmark	\checkmark
Skin Snipfor Microfilaria	\checkmark	\checkmark
SputumM/C/S,AFB	\checkmark	\checkmark
Stool M/C/S	\checkmark	\checkmark
Stool Occult Blood	\checkmark	\checkmark
Throat SwabM/C/S	\checkmark	\checkmark
Toxoplasma Screening	\checkmark	\checkmark
Trypanosomes Screening	\checkmark	\checkmark
Urethral SwabM/C/S	\checkmark	\checkmark
UrineM/C/S	\checkmark	\checkmark
VDRL(Veneral Disease Research	\checkmark	\checkmark
Laboratory)Test		
Wound Swab M/C/S	\checkmark	\checkmark
ADVANCED LABORATORY		
INVESTIGATIONS/PATHOLOGY		
Alpha-1Antitrypsin	\checkmark	\checkmark
HBA1C	\checkmark	\checkmark
24HourCreatinineClearance	\checkmark	\checkmark
BleedingTime	\checkmark	\checkmark
Blood urea Nitrogen	\checkmark	\checkmark
Chlamydia Screening	×	\checkmark
Clotting Time	\checkmark	\checkmark
Coomb'sTest(Direct)	\checkmark	\checkmark



Coomb's Test (Indirect)	\checkmark	\checkmark
Creatinine phosphokinase	×	\checkmark
CSFM/C/S(CSFAnalysis)	\checkmark	\checkmark
D-Dimer	×	\checkmark
G-6PD Screening	\checkmark	\checkmark
Hepatitis B Screening	\checkmark	\checkmark
Hepatitis B Surface Antigen	\checkmark	\checkmark
(HBSAg)		
Hepatitis C Screening	\checkmark	\checkmark
HIV Confirmatory Test	\checkmark	\checkmark
HIV Screening	\checkmark	\checkmark
Osmotic Fragility Test	×	\checkmark
Pap Smear and Cytology	\checkmark	\checkmark
Prostate Specific Antigen	\checkmark	\checkmark
Semen M/C/S	\checkmark	\checkmark
Seminal- Fluid Analysis (SFA)	×	\checkmark
Serum Creatinine Phosphokinase	×	\checkmark
Serum Iron	×	\checkmark
Serum Uric Acid	\checkmark	\checkmark
Sputum Acid Fast Bacilli(AFB)Test	\checkmark	\checkmark



		1
Thyroid Function Tests	✓	✓
RADIOLOGY INVESTIGATIONS (X-		
RAY AND ULTRASOUND)		
BASIC DIAGNOSTIC IMAGING		
Abdominal X-Rays		✓
Cervical Spine X-rays		✓
Chest X-Rays	✓	✓
Limbs(Hand,Forearm,Upperarm,Thi	\checkmark	\checkmark
ghand Leg)X-rays		
Lumbosacral X-Rays	V	✓
Mandibles/Temporomandibular	\checkmark	\checkmark
Joint X-Rays		
Mastoid X-rays	٧	✓
Neck X-rays	\checkmark	\checkmark
Pelvic X-rays	\checkmark	\checkmark
Sinus X-rays	\checkmark	\checkmark
Skull X-rays	\checkmark	\checkmark
ThoracicInlet X-rays	\checkmark	\checkmark
Thoraco-Lumbar X-rays	\checkmark	\checkmark
X-rays of All Body Joints	\checkmark	\checkmark



PSYCHIATRIC TREATMENT	UP TO 3 DAYS (OUT-PATIENT)	UP TO 7 DAYS (OUT PATIENT)
IN-PATIENT SERVICES		
IN-PATIENT LIMIT	UP TO N300,000	UP TO N400,000
IN-PATIENTCARE,GENERAL AND		
SPECIALIST	\checkmark	\checkmark
CONSULTATION		

ADMISSION	(MAX:20 DAYS)	(MAX:30 DAYS)
Feeding for enrollees on admission	\checkmark	\checkmark
Hospital Ward Care	GENERAL WARD ONLY	SEMI PRIVATE WARD
Skilled medical and para medical services	\checkmark	\checkmark
Supply of prescribed intravenous/intra		
muscular,oral and topical drugs	\checkmark	\checkmark
Supply of all medical and surgical	\checkmark	\checkmark
consumables		
Blood grouping, cross matching, and	\checkmark	\checkmark
transfusion		
Accommodation for in-patientcare	\checkmark	\checkmark
PRESCRIBED MEDICATIONS, SUPPLY OF		
DRUGS &	\checkmark	\checkmark
CONSUMABLES (ROUTINE DRUGS WITHIN		



OUT -PATIENT LIMIT) GENERIC	
LABORATORY INVESTIGATIONS/	
DIAGNOSTIC TESTS	
RADIOLOGY INVESTIGATIONS (X-RAY AND	
ULTRA SOUND)	
ADVANCEDAND COMPLEX	
INVESTIGATIONS	

ADVANCED DIAGNOSTIC IMAGING		
CT Scan	ONCE PER ANNUM	ONCE PER ANNUM

PHYSIOTHERAPY SERVICES		
PHYSIOTHERAPY (UP TO	3 SESSIONS	5 SESSIONS
APPROVED LIMITS)		
ACCIDENTS AND		
EMERGENCIES		
Evacuation from Hospital to	\checkmark	\checkmark
Hospital (By Road)		



SURGERIES (MINOR-MAJOR		
SURGERIES)-		
Included in In-Patient Limit		
SURGERIES		
Included in In-Patient Limit		UPTO ANNUAL SURGERY LIMIT OF N2 <i>50,000</i>
Minor,Intermediate and Major	N200,000	
Surgeries		
OTHER SERVICES		
HIV/AIDSCARE & TREATMENT AND		
DESIGNATED CENTERS		
Specialist Consultation	\checkmark	\checkmark
Specialist Drug therapy	\checkmark	\checkmark
Counselling Sessions	\checkmark	\checkmark



ANNUAL HEALTH CHECKS FOR		
PRINCIPAL @ CIL CENTRES ONLY		
BMI Check	\checkmark	\checkmark
General Physical Examination	\checkmark	\checkmark
Blood Pressure Check (Hypertension	\checkmark	\checkmark
Screening)		
Blood Sugar Check(Diabetes Screening)	\checkmark	\checkmark
Urinalysis	\checkmark	\checkmark



OPTICAL CARE		
GLOBAL OPTICAL LIMIT	N10,000	N15,000
Foreign Body Removal,	✓	✓
Stye Incision,		
Entropion and Ectropion		\checkmark
Repairs,		
Chalazion Incision,	\checkmark	
Syringing and Probing,	\checkmark	
Eye Examination,Refraction,		V
Conditions–Allergies,Conjunctivitis,		
Pterygium	\checkmark	\checkmark
Excision		
Eye Surgeries (Upto Annual		\checkmark
Surgery Limit)		



DENTAL SERVICES		
DENTAL CARE(BLOCK LIMIT)-	N10,000	N20,000
Included in Out-Patient Limit		
Primary Dental Care–Relief of		
Pain,Fillings,Simple Extraction,Preventive		
Care,(Scaling and Polishing-Once A Year	\checkmark	\checkmark
for		
Examination of Dentition	\checkmark	\checkmark
X-Rays,	\checkmark	\checkmark
Peri-Apical,	\checkmark	\checkmark
BiteWings,	\checkmark	\checkmark
Simple Extraction,	\checkmark	\checkmark
Amalgam Filling,	\checkmark	\checkmark
Composite Filling/GIC Filling,	\checkmark	\checkmark
		·
ENT CARE (EAR,NOSE AND		
THROAT)-Included in Out-Patient Limit	UP TO ANNUAL SURGERY LIMIT	UP TO ANNUAL SURGERY LIMIT



	-	•
Primary Ent Care-Including Consultation,Treatment of Primary Infection and Foreign Bodies	\checkmark	\checkmark
ENT Surgeries	UP TO ANNUAL SURGERY LIMIT	UP TO ANNUAL SURGERY LIMIT
TELEMEDICINE- APP – CHAT WITH A DOCTOR ONLINE 24/7		

EXCLUSIONS: (UNLESS OTHERWISE SPECIFICALLY STATED, THE FOLLOWING ARE EXCLUDED FROM THE BENEFIT PACKAGE)



MORATORIUM PERIOD

ACCESSIBLE FROM QUARTER 1

- Admissions And Accommodation
- Specialist Consultation

ACCESSIBLE FROM QUARTER 2

- Primary Dental Care
- Physiotherapy Care
- ACCESSIBLE FROM QUARTER 3
 - Eye Care
- ACCESSIBLE FROM QUARTER 5
 - Surgeries

Policy Conditions

- The proposal is valid for 30 days which is effective from the date proposal is sent to the customer
- Waiting period of 2 weeks (14 days)
- The age limit on the plan is 60 years
- Maximum family size of 6 (principal, spouse and max . of 4 children)
- Discounts is granted based on family size a discount for family of 6 six and we also provide open networks of hospitals
 - ► All benefits are subject to their respective sectional limits which are described as: Inpatient Limit and Outpatient Limit However, w respective sectional limit, there are specific benefit limits as well. Consequently, in the event that any specific benefit limit under the

Clearline

sectional limit is exhausted, the remaining limit in that section will only cover other benefits within the section apart from the one specific benefit limit has been exhausted.

- The following benefits will not be covered or provided in the first year of the commencement of the scheme: Surgeries. This period known as the waiting period shall commence on the date of entry to the date of renewal. On renewal, this benefit will be accessible the enrollee has been enrolled for one year with the HMO.
- The following benefits will not be covered or provided in the first 3 months of the commencement of the scheme: Optical Care, Deland Chronic Disease Medication.

Exclusions

- Cosmetic surgery or treatment
- Auto immune diseases
- Epidemic and Pandemic
- Domestic Violence
- Civil Disobedience
- Teeth whitening and Dental Prothesis
- Alternative /Un-orthodox medicine
- Domiciliary/Hospice care
- Self inflicted injuries
- Congenital abnormalities
- Orthodontics
- Infectious and contagious diseases in an epidemic
- Second opinion abroad/Refund of treatment abroad
- Services primarily for weight reduction or treatment of obesity

Clearline

Advanced and complex investigations (e.g., Marrow biopsy, skeletal survey)

- Prosthetic devices such as cardiac pacemaker, orthopaedic implants.
- Complex major surgeries (e.g., Heart, Brain and Great blood vessels)
- Professional Sports and wilful exposure to needless danger
- All procedures, management and investigations not written/stated and covered by the plan
- All types of dental or orthodontic cosmetic procedures including cost of consultation, examination, medication, procedures, follow-up
- Teeth whitening, Braces, Veneers, Aligners, Crowns, Tooth replacement, Cosmetic dental surgical and non-surgical procedures

Any other treatment, service, procedure, or investigation not listed in the schedule of covered medical services.





CLEARLINE HMO BENEFIT PACKAGES	
Clearline	
HEALTH PLAN/SERVICE	
DESCRIPTION	CLEAR ELITE
ANNUAL PREMIUM/INDIVIDUAL	N 341,087
OUT-PATIENT SERVICES	
OUT-PATIENT LIMIT	UP TO N550,000
OUTPATIENT CARE, GENERAL AND SPECIALIST CONSULTATION	
Cardiologist	\checkmark
Cardiothoracic Surgeon	\checkmark
Dermatologist	\checkmark
Dietician/Nutritionist	\checkmark
Endocrinologist	\checkmark
ENT Surgeon (Otorhinolaryngologist)	\checkmark
Family Physician	\checkmark
Gastroenterologist	\checkmark
General Surgeon	\checkmark
Gynaecologist	\checkmark
Hematologist	\checkmark



Neonatologist	\checkmark
Nephrologist	\checkmark
Neurologist	\checkmark
Neurosurgeon	\checkmark
Obstetrician	\checkmark
Oncologist	\checkmark
Oral and Maxillofacial Surgeon	\checkmark
Orthopedic Surgeon	\checkmark
Pathologist	\checkmark
Psychiatrist	\checkmark
Pulmonologist/Respiratory Physician	\checkmark
Urologist	\checkmark
PRESCRIBED MEDICATIONS, SUPPLY OF DRUGS &	
CONSUMABLES	
Prescribed Drugs	\checkmark
Surgical Consumables	\checkmark
NON-INVASIVE CARE	
Injections.	\checkmark
Manipulations	\checkmark
POP Application	\checkmark
Skilled Nursing Care	\checkmark



Wound Dressings	\checkmark
-----------------	--------------

EAR, NOSE AND THROAT	\checkmark
SERVICES	v
Basic ENT Services	\checkmark
DERMATOLOGY SERVICES	
Non-Invasive care, simple infections and skin conditions	\checkmark
LABORATORY INVESTIGATIONS (HEAMATOLOGY, CHEMISTRY,	
MICROBIOLOGY, SEROLOGY)	
HEMATOLOGICAL TESTS	
Blood Film	\checkmark
Blood group (on request by clinician)	\checkmark
Erythrocyte Sedimentation Rate (ESR)	\checkmark
Full Blood Count and differentials (FBC)	\checkmark
Grouping and Cross Matching	\checkmark
Hemoglobin (HB), HCT, RBC	✓
МСН	✓
МСНС	\checkmark
MCV	\checkmark



Packed Cell Volume (PCV)	\checkmark
Platelet count	\checkmark

Red Blood Cell/Reticulocyte count	\checkmark
White Blood Cell count	\checkmark
White cell count (Total and Differential)	\checkmark
CHEMISTRY INVESTIGATIONS	
2 Hours Post-prandial Blood Sugar	\checkmark
Electrolytes, Urea and Creatinine	✓
Fasting Blood Sugar	\checkmark
Glucose Challenge Test	\checkmark
Lipid Profile (Fasting) (Cholesterol, HDL, LDL, Triglyceride Profile)	\checkmark
Liver Function Test (LFT)	\checkmark
Oral Glucose Tolerance Test (OGTT)	\checkmark
Prothrombin Time (PT/INR)	\checkmark
Random Blood Sugar	✓
Serum Acid Phosphate	✓
Serum Albumin	✓
Serum Alkaline Phosphate	✓
Serum Bicarbonate	✓
Serum Bilirubin (Total and Direct)	✓



Serum Calcium	\checkmark
Serum Chloride	\checkmark
Serum Gamma Glutamyl Transferase	\checkmark

Serum Inorganic Phosphate	\checkmark
Serum Lactate Dehydrogenase	\checkmark
Serum Lithium	\checkmark
Serum Magnesium	\checkmark
Serum potassium	\checkmark
Serum Sodium	\checkmark
MICROBIOLOGY AND PARASITOLOGY	
Aspirates M/C/S	\checkmark
Blood Culture	\checkmark
Cholera Ag	\checkmark
Ear Swab M/C/S	\checkmark
Endocervical Swab (ECS) M/C/S	\checkmark
Eye Swab M/C/S	\checkmark
H.Pylori	\checkmark
High Vaginal Swab (HVS) M/C/S	\checkmark
Leishmania Screening	\checkmark
Malaria Parasite (MP)	\checkmark



Mantoux/Heaf's Test	\checkmark
Skin Scraping for Fungi	\checkmark
Skin Snip for Microfilaria	\checkmark
Sputum M/C/S, AFB	\checkmark
Stool M/C/S	\checkmark

Stool Occult Blood	\checkmark
Throat Swab M/C/S	\checkmark
Toxoplasma Screening	\checkmark
Trypanosomes Screening	\checkmark
Urethral Swab M/C/S	\checkmark
Urine M/C/S	\checkmark
VDRL (Veneral Disease Research Laboratory) Test	\checkmark
Wound Swab M/C/S	\checkmark
ADVANCED LABORATORY INVESTIGATIONS/PATHOLOGY	
Alpha-1 Antitrypsin	\checkmark
HBA1C	\checkmark
24 Hour Creatinine Clearance	\checkmark
Bleeding Time	\checkmark
Blood urea Nitrogen	\checkmark
Clotting Time	\checkmark



Coomb's Test (Direct)	\checkmark
Coomb's Test (Indirect)	\checkmark
Creatinine phosphokinase	\checkmark
D-Dimer	\checkmark
G-6PD Screening	\checkmark
Hepatitis B Screening	\checkmark



Hepatitis B Surface Antigen (HBSAg)	\checkmark
Hepatitis C Screening	\checkmark
HIV Confirmatory Test	\checkmark
HIV Screening	\checkmark
Immunofluorescence assay	\checkmark
Osmotic Fragility Test	\checkmark
Pap Smear and Cytology	\checkmark
Prostate Specific Antigen	\checkmark
Protein Electrophoresis	\checkmark
Semen M/C/S	\checkmark
Seminal Fluid Analysis (SFA)	\checkmark
Serum Creatinine Phosphokinase	\checkmark
Serum immunoglobulins/Antibodies	\checkmark
Serum Iron	\checkmark
Serum Uric Acid	\checkmark
Sputum Acid Fast Bacilli (AFB) Test	\checkmark
Thyroid Function Tests	\checkmark
RADIOLOGY INVESTIGATIONS (X-RAY AND ULTRASOUND)	
BASIC DIAGNOSTIC IMAGING	
Abdominal X-Rays	\checkmark
Cervical Spine X-rays	\checkmark



ys	\checkmark
nd, Forearm, Upper arm, Thigh and Leg) X-	\checkmark
al X-Rays	\checkmark
Temporomandibular Joint X-Rays	\checkmark
rays	\checkmark
s	\checkmark
ys	\checkmark
/S	\checkmark
s	\checkmark
let X-rays	\checkmark
mbar X-rays	\checkmark
ll Body Joints	\checkmark
rasound Scans (Obstetrics; Abdominal, ominopelvic, Breast, Testicular/Scrotal, ostate, Bladder, and Brain Ultrasound	\checkmark
DIAGNOSTIC IMAGING	
rasound Scan	\checkmark
ру	\checkmark
	√ √



CT Scan	TWICE PER ANNUM
ECG (PRE AND POST EXERCISE)	\checkmark
Echocardiography	TWICE PER ANNUM
MRI	ONCE PER ANNUM
Endoscopy	ONCE PER ANNUM
PSYCHIATRIC TREATMENT	UP TO 7 DAYS (OUT- PATIENT)
IN-PATIENT SERVICES	
IN-PATIENT LIMIT	UP TO 2,000,000
IN-PATIENT CARE, GENERAL AND SPECIALIST	\checkmark
ADMISSION	(MAX: 30 DAYS)
Feeding for enrollees on admission	\checkmark
Hospital Ward Care	PRIVATE WARD
Skilled medical and paramedical services	\checkmark



Supply of prescribed intravenous/intramuscular, oral and topical drugs	\checkmark
Supply of all medical and surgical consumables	\checkmark
Blood grouping, cross matching, and transfusion	\checkmark
Accommodation for in-patient care	\checkmark
PRESCRIBED MEDICATIONS, SUPPLY OF DRUGS &	200,000
CONSUMABLES	
INTENSIVE CARE UNIT (ICU): In- Patient Limit	(48 HOURS)
LABORATORY INVESTIGATIONS /	
DIAGNOSTIC TESTS	
RADIOLOGY INVESTIGATIONS (X-RAY AND ULTRASOUND)	
ADVANCED AND COMPLEX	
INVESTIGATIONS	
CT Scan	TWICE PER ANNUM
MRI	TWICE PER ANNUM
PHYSIOTHERAPY SERVICES	
PHYSIOTHERAPY	45,0000



PRESCRIBED THERAPEUTIC APPLIANCES (CERVICAL COLLAR, KNEE BRACE, CRUTCHES)	CERVICAL COLLAR, KNEE BRACE, CRUTCHES, LUMBAR CORSET
ACCIDENTS AND	
EMERGENCIES	
Evacuation from Hospital to Hospital	\checkmark
Evacuation from Road side to Hospital	\checkmark
SURGERIES (MINOR - MAJOR SURGERIES) -	
Included in In-Patient Limit	
SURGERIES (MINOR - MAJOR SURGERIES) -	
SURGERIES (MINUR - MAJUR SURGERIES) -	UP TO ANNUAL SURGERY LIMIT OF N500,000
Included in In-Patient Limit	
Minor, Intermediate and	
Major Surgeries	
OTHER SERVICES	
HIV/AIDS CARE & TREATMENT AT DESIGNATED CENTERS	
Specialist Consultation	\checkmark



Specialist Drug therapy	\checkmark
Counselling Sessions	\checkmark
TUBERCULOSIS CARE & TREATMENT AT DESIGNATED CENTERS	
Specialist Consultation	\checkmark
Specialist Drug therapy	\checkmark
Counselling Sessions	\checkmark
COVID-19 CARE	
Testing at designated referral centers (NCDC)	\checkmark
SECOND OPINION	
Diagnosis confirmation from secondary and tertiary care centres	\checkmark
Line of treatment confirmation from secondary and tertiary care centres	\checkmark
ANNUAL HEALTH CHECKS FOR PRINCIPAL ONLY (DONE DURING HEALTH WEEK)	
BMI Check	\checkmark
General Physical Examination	\checkmark



Blood Pressure Check (Hypertension Screening)	\checkmark
Blood Sugar Check (Diabetes Screening)	\checkmark
Urinalysis	\checkmark
ECG	\checkmark
Blood Cholesterol Check	\checkmark
Mammography	\checkmark
Pap Smear	\checkmark
PSA Check/Prostate scan	\checkmark

OPHTHALMOLOGICAL SERVICES	
EYE CARE	50,000
Foreign Body Removal,	\checkmark
Stye Incision,	\checkmark
Entropion and Ectropion Repairs,	\checkmark
Chalazion Incision,	\checkmark
Syringing and Probing,	\checkmark
Eye Examination, Refraction, Tonometry	\checkmark
Conditions – Allergies, Conjunctivitis	\checkmark



Eye Surgeries (Up to Annual Surgery Limit)	\checkmark
FRAMES/LENSES ONCE IN TWO YEARS	31,0000
DENTAL SERVICES	
DENTAL CARE (BLOCK LIMIT) - Included in Out-Patient Limit	65,000
Primary Dental Care - Relief of Pain, Fillings, Simple Extraction, Preventive Care, (Scaling and Polishing - Once A Year for Enrolees 12 Years and Above)	\checkmark
Secondary Dental Care (Surgical Extraction)	\checkmark
Examination of Dentition	\checkmark
Root Canal Therapy	\checkmark
X-Rays,	\checkmark
Peri-Apical,	\checkmark
Bite Wings,	\checkmark
Simple Extraction,	\checkmark
Amalgam Filling,	\checkmark
Composite Filling/GIC Filling,	\checkmark



ENT CARE (EAR, NOSE AND	
THROAT) - Included in Out-	
Patient Limit	
Primary Ent Care - Including Consultation, Treatment of Primary Infection and Foreign	\checkmark
Bodies	
ENT Surgeries	UP TO ANNUAL SURGERY LIMIT

OTHER SERVICES	
KIDNEY DIALYSIS {Acute renal injury only} (Part of in-patient limit)	200,000
CANCER CARE/CHEMOTHERAPY (Part of in-patient limit)	400,000
Death and Funeral Support	50,000
Telemedicine (Consult with a doctor) – Toll Free	\checkmark



EXCLUSIONS: (UNLESS OTHERWISE SPECIFICALLY STATED, THE FOLLOWING ARE EXCLUDED FROM THE BENEFIT PACKAGE)

All other services or procedures not expressly stated in the benefit package are excluded

MORATORIUM PERIOD

ACCESSIBLE FROM QUARTER 1

- ► ADMISSIONS AND ACCOMMODATION
- ➤ SPECIALIST CONSULTATION

ACCESSIBLE FROM QUARTER 2

- PRIMARY DENTAL CARE
- ► 2. PHYSIOTHERAPY CARE

ACCESSIBLE FROM QUARTER 3

► EYE CARE

ACCESSIBLE FROM QUARTER 4

► SURGERIES

POLICY CONDITIONS

- > Only persons between the ages of 60 80 years are eligible on this plan.
- All benefits are subject to their respective sectional limits which is described as: Inpatient Limit and Outpatient Limit. Howev sectional limit, there are specific benefit limits as well. Consequently, in the event that any specific benefit limit under the section exhausted, the remaining limit in that section will only cover other benefits within the section apart from the one that the specific been exhausted
- > The following benefits will not be covered or provided in the first 2 months of the commencement of the scheme: Chronic Dise

Clearline

- > The following benefits will not be covered or provided in the first 3 months of the commencement of the scheme: Optical Ca
- > The following benefits will not be covered or provided in the first 6 months of the commencement of the scheme: Death and
- The following benefits will not be covered or provided in the first year of the commencement of the scheme: Surgeries, Can Care Services. This period otherwise known as waiting period shall commence on the date of entry to the date of renewal. On will be accessible provided the enrolee has been enrolled for one year with the HMO

Exclusions

- Cosmetic surgery or treatment
- Auto immune diseases
- Epidemic and Pandemic
- Domestic Violence
- Civil Disobedience
- Teeth whitening and Dental Prothesis
- Alternative /Un-orthodox medicine
- Domiciliary/Hospice care
- Self inflicted injuries
- Congenital abnormalities
- Orthodontics
- Infectious and contagious diseases in an epidemic
- Second opinion abroad/Refund of treatment abroad
- Services primarily for weight reduction or treatment of obesity
- Advanced and complex investigations (e.g., Marrow biopsy, skeletal survey)
- Prosthetic devices such as cardiac pacemaker, orthopaedic implants.
- Management of Chronic Renal Failure (Dialysis and Transplant Surgery)
- Laser Treatments and Transplants
- Complex major surgeries (e.g., Heart, Brain and Great blood vessels)
- Neurological surgeries
- Professional Sports and wilful exposure to needless danger
- All procedures, management and investigations not written/stated and covered by the plan
- All types of dental or orthodontic cosmetic procedures including cost of consultation, examination, medication, procedures, follo
- Teeth whitening, Braces, Veneers, Aligners, Crowns, Tooth replacement, Cosmetic dental surgical and non-surgical procedures Learning difficulties, behavioral and developmental problems

Any other treatment, service, procedure, or investigation not listed in the schedule of covered medical services.



